



Australian Government

ABORIGINAL
HOSTELS LIMITED

Position Description

Our purpose is to provide safe, culturally appropriate and affordable accommodation for First Nations people who need to be away from home to access services and economic opportunities.

Across its network of hostels, dedicated Aboriginal Hostels Limited (AHL) staff provide accommodation and meals for residents in a supportive environment, assisted by local First Nations service providers and referral agencies.

AHL also supports the Australian Government's efforts to improve economic outcomes for First Nations people. By purchasing goods and services from First Nations businesses at every opportunity, we help support a more inclusive economy. We are proud to be one of the largest employers of First Nations people in the Australian Public Service, First Nations employees make up approximately 50% of our workforce.

Job Reference	VN-0773816
Classification	APS Level 2
Job Title	Hostel Workers <i>Multiple positions available, including Night Attendants, Cooks, Kitchenhands and Housekeepers</i>
Employment Type	Casual (on-call, intermittent) – This selection process will be used to create a casual pool for all Alice Springs, NT hostels.
Salary	\$62,775 - \$68,425 per annum Hourly rate: \$32.09 - \$34.98 + casual loading
Benefits	• 15.4% superannuation • Generous shift penalties apply for work after hours, weekends and public holidays • Career growth and professional development.
Location	Alice Springs, NT Ayiparinya Hostel Ayiparinya Hostel Aboriginal Hostels Limited



	Sid Ross Hostel Silas Roberts Hostel Aboriginal Hostels Limited Topsy Smith Hostel Topsy Smith Hostel Aboriginal Hostels Limited Apmere Mwerre Visitor Park Apmere Mwerre Visitors Park Aboriginal Hostels Limited Alyerre Hostel Alyerre Hostel Aboriginal Hostels Limited
Contact Officer	Tiangela Cassady – 0431 865 381

About the roles

Working at AHL means being part of a supportive team where the work is practical, people-focused and meaningful. The small things you do each day matter!

AHL is looking for people with backgrounds in hospitality, cleaning, customer service roles as well as those new or returning to the workforce.

Multiple casual positions available at the following locations:

- Ayiparinya Hostel
- Sid Ross Hostel
- Topsy Smith Hostel
- Apmere Mwerre Visitor Park
- Alyerre Hostel

Casual vacancies include cooks, kitchen hands, housekeepers, night attendants for all Alice Springs NT hostels.

What are we looking for

We are looking for people who are:

- passionate about supporting First Nations communities;
- value respect and cultural safety;
- team players and strong communicators;
- reliable and take pride in practical work;
- able to follow policies, procedures and instructions; and
- willing to contribute to a welcoming, clean and comfortable environment for residents.

If this sounds like you, we encourage you to apply by visiting the AHL website www.ahl.gov.au/work

Key Responsibilities

Under the general direction of the Hostel Manager/Assistant Hostel Manager, provide high-quality care and support within a residential setting to First Nations students.	
Customer Service	Ensure a high level of customer service is provided to AHL residents at all times, including attending to resident requests in a professional and courteous manner.
Workplace Safety	All workplace tasks will be performed in a manner which upholds AHL's commitment to safety of its staff and residents by adhering to relevant Work Health and Safety (WHS) practices at all times. This includes the requirement for an employee to: • Promptly report workplace hazards, WHS issues including injury or illness to their manager or Health and Safety Representative (HSR) as soon as practicable • Report an unsafe, hazardous or emergency situation using AHL's critical incident management framework and procedures • Appropriately use equipment or substances provided by AHL and report all asset and property maintenance related matters.
General	Hostel Workers are required to work as part of a team. Whilst your regular duties will be in either Cooking, Kitchenhand or Housekeeping you may be required from time to time perform other duties as directed by Hostel Manager or Assistant Hostel Manager to ensure a high level of service is maintained.
Cook/ Kitchenhand	Undertake routine kitchen tasks including: • Prepare meals in accordance with AHL's set menus, Food Safety Standards Australia and other relevant legislation. • Stocktake management – rotate, receive and monitor food and kitchen supplies. • Ensure the kitchen is cleaned to standard. • Prepare and clean the dining rooms for residents. • Food preparation, ordering and monitoring food and kitchen supplies as required.
Housekeeper	Undertake cleaning tasks on a daily basis. This includes: • Ensure the hostel is serviced and cleaned to a high standard. • Ensure the adequate supply of cleaning products, linen and other relevant items are available and stored appropriately. • Ensure all rooms are checked regularly for repair and maintenance requirements, and that appropriate notifications are reported to the Hostel Manager or Assistant Hostel Manager.

Night Attendant	Manage the night security of the hostel in accordance with AHL's policies and relevant legislation, including: • Maintain the security of premises, monitor premises to preserve order and protect property. • Monitor and authorise entrance and departure of residents, staff and visitors. • Respond to emergencies Undertake administrative tasks: • Maintain data on AHL's online reservation management system • Write reports on daily activities and irregularities, such as equipment or property damage, theft, presence of unauthorised persons, or unusual occurrences. Undertake general domestic duties: • Perform other general cleaning duties to ensure hostel grounds, gardens, windows, and the property are kept clean, tidy and clear for residents. • Ensure rooms are ready for housekeeping the following day • Clean amenity areas.
<i>Whilst this duty statement summarises the purpose of the job and lists its key tasks, it is not a definitive list of all the tasks to be undertaken. Tasks can vary at the discretion of the Chief Executive Officer, in consultation with the employee. To deliver services effectively, a degree of flexibility is needed, and the employee may be required to perform work not specifically referred to above.</i>	

Key Capabilities

The successful applicant will demonstrate:	
1	Cultural capabilities and the ability to communicate sensitively and effectively.
2	A strong focus on customer service, with the ability to communicate effectively, and work in a team environment.
3	Knowledge and/or ability to learn Work Health and Safety (WHS) standards within a hospitality and accommodation environment.
4 Cook/ Kitchenhand	Cook - Prepare meals and maintain safe food practices. Kitchenhand – support meal preparation, serving and kitchen and dining cleanliness.

5 Housekeeper	Clean rooms and maintain shared spaces. Maintain safe chemical handling practices.
6 Night Attendant	Provide overnight presence and resident support.
Essential Qualifications and Training <i>(or the ability to obtain in the first six month of employment)</i>	Cook/Kitchenhand – Food Safety Handling Certificate Housekeeper – Chemical Handling Training through an AHL's approved supplier (currently Jaysol) Night Attendant - First Aid Certificate; Emergency Warden Training
Desirable Qualifications/Experience	The following qualifications will be highly regarded: • Certificate II Food Safety Handling (Cook) • Certificate III or Certificate IV in Commercial Cookery. (Cook) • Certificate II in Hospitality. (Cook) • Chemical Handling Training. (Housekeeper) • Other relevant qualifications or work experience in a similar role.

Recruitment Initiatives

This is an **Identified Position** and Indigenous jobseekers are encouraged to apply, as well as non-Indigenous jobseekers with a demonstrated commitment to working with Aboriginal and Torres Strait Islander peoples. The successful applicant will need to demonstrate a knowledge and understanding of Aboriginal and Torres Strait Islander Peoples and display respect and dignity in all their dealings with staff and residents.

Further, the **RecruitAbility** scheme applies to this vacancy. Under the RecruitAbility you will be invited to participate in further assessment activity for the vacancy if you choose to apply under RecruitAbility; declare you have a disability; and meet the minimum requirements for the position. For more information on the RecruitAbility scheme please follow this link: [APSC Recruitability scheme guide applicants.](#)

Eligibility

To be eligible to apply, applicants must be Australian Citizens or have already lodged an application for Australian Citizenship.

Prior to engagement, the successful applicant will be required to:

- provide an Australian Citizenship document (e.g. birth certificate or passport);
- undergo a satisfactory National Criminal History Check;
- meet the fitness for duty requirements; and
- hold and maintain, working with children check in the NT.

How to apply

- Complete the **Application Form** available from our website [Work with us | Aboriginal Hostels Limited](#)
- Email your current **Resume** and completed **Application Form** to jobs@ahl.gov.au by 11:59pm AEST on **Monday 2 November 2026**.
- Please include your name and the job reference (**VN-07XXXX**) in the subject of your email.